



**Olympic Arms, Inc.
Dealer Application 2018-A
Cover Document**

Fax: 360-491-3447
Email: tom@olyarms.com

As one of America's premier firearms manufacturers, Olympic Arms would like to invite you to become a Dealer Direct buyer of our products. As a true manufacturer we make every major component for the AR15 in-house on our machines. ALL Olympic Arms products are 100% Engineered, Manufactured, and Assembled in the USA. Even our pins, screws, springs and polymer parts are all sourced from US manufacturers, most of them local to the Pacific Northwest.

We are proud of what we have accomplished over the last 40 plus years being a major factor in the innovation and advancement of the AR15, and we look forward to providing all of our dealers with the best, most comprehensive customer service possible.



Before you become a Dealer Direct Buyer, we want you to become more familiar with our company and policies. We now require that all new and renewing dealer accounts review and complete this Dealer Application form.

Please read the following application carefully, as things have changed with this latest revision.

Once you have read each page of this application and fully understand our policies, please complete pages 7 and 8 of the application with signature, and return them to us along with a signed copy of your current FFL via email to tom@olyarms.com. (Or fax to 360-491-3447)

ATTENTION WA. STATE RESIDENTS: If you are a Washington State Dealer, you must also include a copy of your WA. State Reseller's Permit (not your business license or UBI number, but your re-seller's permit), or you will be charged State Sales/Destination Tax. Olympic Arms, Inc. is not responsible for the sales tax we collect, and any recovery of sales tax paid is not the burden of Olympic Arms.

Setting up your new dealer direct account should take no more than 24-48 hours. If you have any questions regarding this Application, please do not hesitate to ask.

Thomas A. Spithaler
Sales Director
Olympic Arms, Inc.



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Dealer Application Email: tom@olyarms.com

Dealer Direct Buyer Policies & Information

General:

- A new and/or updated Dealer Application must be filed with each FFL renewal.
- Olympic Arms must have on file the contact name, contact phone number, and email address of the manager/principal responsible for placing and confirming orders.
- A working contact email is required for all dealer orders regardless of size.

Minimum Order Buy-In:

- **There is no minimum quantity buy-in at this time.**

Ordering:

- All orders are recommended to be placed via **Purchase Order**.
- Purchase Orders can be submitted via fax or can be emailed to your Sales Representative.
- **Purchase Order Guaranty:** Any order placed via company PO is guaranteed to be delivered 100% correct according to your PO. If not, Olympic Arms promises to pay for all return shipping and re-shipping in order to make any and all corrections necessary at UPS Ground rates.
- Olympic Arms is not responsible for orders being delivered in configurations not "as ordered", if the order was not submitted via company PO.
 - **IMPORTANT NOTE:** Please be aware that phone orders can easily result in error.
 - These errors are most often caused by a miscommunication between the buyer and Sales Representative. These errors can produce configuration issues due to improperly or misunderstood terms, or different understandings of AR15 related terminologies and descriptions.
 - If you are unsure or have any questions whatsoever about your order, please ask the Sales Associate or Customer Service Representative to email you a copy of the Sales Order for verification and confirmation.

Payment:

- Olympic Arms does not offer Open Accounts, or respond to requests for credit references.
- Credit Card is currently the only acceptable method of payment.
- Master Card, Visa, AND Discover Card ONLY – **NO AMERICAN EXPRESS PAYMENTS**
 - NO COD orders will be taken.
- We do not charge a service fee for making a credit card purchase.
- **IMPORTANT NOTE:** We do not bill the credit card until the product actually ships. Therefore, your order is not "paid for" until it is built and shipped to you.

FFL's

- Olympic Arms sells products at dealer price to FFL dealers only. If you do not have an FFL, dealer pricing is not available.
- As is required by Federal Law, Olympic Arms must have a signed copy of your current Federal Firearms License in order for us to ship serial numbered products to you.

Customers Requesting a Copy of the Olympic Arms FFL:

- Olympic Arms DOES NOT provide copies of its Federal Firearms License with firearms shipments.
- FFL's are only provided when Olympic Arms makes firearms purchases *from you*, as is required by law.

Shipping:**Common Carriers:**

- Common Carrier shipments must be shipped to a physical street address, and cannot be shipped to Post Office Boxes.
- All shipments are made via UPS Ground unless otherwise acceptable methods are specified by the dealer.
- All orders are shipped with **Adult Signature Required** unless specifically requested by the dealer *in writing* (email is acceptable).
 - **IMPORTANT NOTE:** If a Dealer request is made to ship without Adult Signature Required, Olympic Arms will not guaranty the safe delivery of your package.
 - In other words, if the package is identified as "dropped off" or "delivered" according to the shipper (UPS), Olympic Arms is no longer responsible for the proper disposition of that package or its contents.
 - If the package is lost, damaged, stolen, or missing some of its contents, full liability is assumed by the purchaser.
- Any packages received that are damaged, and/or have damaged or are missing contents must be reported to Olympic Arms within 24 hours.
- Olympic Arms will not be responsible for damaged, deficient or missing products not reported within 24 hours of receipt.

Damaged Gun Cases:

- Olympic Arms does not replace broken or damaged gun cases that are damaged in shipping.
- Unfortunately, the cases in which our rifles and pistols are shipped are considered "packing materials" by the common carriers (UPS/FedEx). For this reason the carriers do not warranty them against damage – only the materials inside the cases are covered.

Shipping Via USPS:

- Only shipments whose values are below \$100.00 are eligible for shipping via United Postal Service.
 - Shipments sent via USPS, are sent via First Class Package and cannot be tracked.
 - Shipments sent via USPS do not come with a delivery guaranty.
 - Once delivered to, or picked up by the Postal Service, Olympic Arms is no longer responsible for the proper delivery of the package, or the possible damage of its contents.
 - Once delivered to or picked up by the USPS, all responsibility for the proper disposition of package(s) shipped becomes the sole responsibility of the purchaser.
- We do not recommend the use of this USPS service except for small inexpensive items for these reasons.

Shipping Costs:

- Unlike many other manufacturers and distributors, we do not wrap up shipping costs into the price of our products. With rising fuel costs and the ever increasing cost of shipping via common carriers, their additional fees and charges, our shipping costs are scaled based on the dollar value

of each package.

- The most economical way to purchase rifles and carbines is in lots of 4. More than 4 units per case make the package too large for common carrier service.
- Current Shipping & Handling Rates:

\$0.01-	\$99.99	\$9.95
\$10.00 -	\$499.99	\$19.95
\$500.00-	\$999.99	\$28.95
\$1,000 +		\$49.95

- Order in groups of 4 (four) rifles at a time for your most economical shipping rates.

Backorders and Delivery:

- When in a Back-order status, standard back-orders of 2-3 weeks is typical at most times.
- Delivery estimates exceeding 6 months or more are possible at times of heavy demand. Please ask your Sales Representative at the time of order for current backorder estimates.
- Delivery estimates are precisely that - *estimates only*.
- Delivery estimates given are based on the most accurate information available to us at that time of your inquiry, but please keep in mind that this information can, and often does change regularly, and without notification to the customer.
- We do not offer guaranteed times of delivery unless stock is on hand at the time of the order.

Dealers are responsible for their Orders/Backorders:

- If your order is completed and can be shipped within 90 days, we will **NOT** call to notify you before the order ships. It will simply be billed and shipped.
- All orders less than 90 days old are considered current and accurately placed, and will be filled as soon as possible without contact prior to shipping.
- Dealers are 100% fully responsible for making certain their orders are current and correct. Please make sure all your open orders are up to date.
- Open Order Reports can be emailed to you at any time simply by making a request to any Olympic Arms Sales or Customer Service Rep.

Dealer Returns

- Dealer Returns must be accompanied with a Return Merchandise Authorization number, or RMA. Any merchandise returned without an RMA may be refused at the dock.
- Orders received that are not up to expected standards, must be reported to Olympic Arms within 24 hours. (i.e. damaged, missing parts, scratched or marred finish, etc.)

Restocking Fees:

- Any order returned for any reason other than a Warranty related return (full language of the Warranty can be found inside the catalog, owner's manual, or on the Olympic Arms web site www.olyarms.com) issues, is subject to a 15% restocking fee, as well as initial shipping costs and any other incidentals incurred because of the return.
- Any refused delivery is subject to a 15% restocking fee, as well as initial shipping costs and any other incidentals incurred because of the return.

Warranty Service:

- Due to the nature of the current corporate status of Olympic Arms, and the process of changing ownership and reassignment of intellectual property rights, Olympic Arms does not offer any extended warranty.

- In compliance with Federal Law, Olympic Arms does offer a basic warranty that ensures the delivery of a properly functioning product that produced as advertised performance.
- The Basic Warranty is good for 30 days, after which limited technical support may no longer be offered,
- Olympic Arms specifically requires all Dealers to have their customers deal directly with Olympic Arms for warranty/repair service issues. Doing so enhances our ability to service our customers, decreases time of repair dramatically, and removes the dealer from any responsibility or perceived liability.
- All products must be returned at the end user's expense until a determination of the issue(s) in question can be identified as being covered by the warranty.
- If your products deficiency is found to be covered under our Warranty and a copy of the receipt for the ground shipping costs for the return is supplied, the shipping costs will be refunded.

Pricing Levels:

- **Dealer Level** pricing is the “standard” from which all other prices are determined. All dealers purchase at this level until they become qualified participants in some of our other programs.
- **Retail pricing, or MSRP** is a standard percentage over dealer pricing. You will often find this referred to as MSRP (Manufacturers Suggested Retail Pricing). Currently Suggested Retail (MSRP) is 30% OVER dealer price. At these built in margins, there is great potential for profit for all dealers, and the opportunity for dealers to sell our product slightly below MSRP, and still make a considerable profit.

Dealers Defined:

- Dealers are storefront FFL holders who operate a retail firearms sales business.
- Dealers pay standard price.
- During Closed Enrollment periods, only active Dealer Direct buyers will be able to purchase standard Production models directly from Olympic.
- All purchases of Production models made by standard Dealers during Closed Enrollment periods, must be made through a participant in the Olympic Arms Distribution Network.
- Dealers pay standard dealer price.

Open and Closed Enrollment Periods Explained

- Open Enrollment is a period of time during which new Dealer Direct accounts are available to be added to our customer database.
- Closed Enrollment is a period of time during which no new Dealer Direct buyer accounts are being opened, and direct sales are only available to Stocking Dealers and Dealer Distributors.

Purchasing Policies During Closed Enrollment Periods:

- During Open Enrollment periods, all Dealer Direct buyers are eligible to purchase directly from Olympic Arms.
- During Closed Enrollment periods, only Wholesalers, Dealer Distributors, or on-file Dealer Direct buyers are eligible to purchase from Olympic Arms directly. All others will be referred to Wholesalers, Distributors or Dealer Direct Buyers.

Dealer Application Must Remain Current/Length of Terms:

- Dealer Applications must be updated with each FFL Renewal.
- Dealer Accounts remain active for the length of the FFL provided there is regular activity.
 - Accounts with no activity for 1 year will be reclassified as Inactive and will require a new Dealer Application to reactivate, including 2 unit buy-in.

As you know, as an industry we never know when the next big rush will come. Election cycles, socio-political events occur, a legislative issue is brought up, etc. and the market demand skyrockets (sometimes literally overnight), creating backorder scenarios that wreak havoc among the industry in manufacturing, distributing and retailing. When this happens we act quickly as a company to protect our Dealer Direct customers who have been consistent customers through times of both feast and famine. This core group of dealers are the partners that have earned the right to be protected and receive priority over new accounts or low volume accounts that have not been faithful buyers. We feel such business relationships are worth rewarding.

Privacy Policy

Olympic Arms take very seriously the privacy of personal and business information that you share with our company in order to do business. Olympic Arms promise NEVER to sell trade or otherwise release any information regarding your account with Olympic Arms with any entity outside of Olympic Arms without your express permission.

Those Dealers who decide to participate as Dealer Distributors will receive basic contact information (name, location, phone number, and email address) of Dealers on file within their territory so that you may be better served as a customer. Each Dealer Distributor has a territory to cover, and a local Dealer Distributors may contact you to determine if an opportunity exists for you to benefit from buying from them as your local distributor, over buying directly from the Olympic Arms factory.

If you have any questions regarding our Privacy Policy, please do not hesitate to ask.



Olympic Arms, Inc. Fax: 360-491-3447
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Dealer Information and Data:

PLEASE TYPE OR PRINT LEGIBLY.

Business Name: _____

Personal Name if listed on the FFL: _____

FFL Number: _____

General Contact Phone number: _____

General Contact Email: _____

Store Manager Contact Info:

To be eligible to open a Dealer Direct Account, Olympic Arms must have reliable contact information for a Manager, Supervisor, business owner or business principal that can make immediate command decisions regarding Open Orders on file with us. This means that we need REAL TIME contact with this principal/manager so that questions regarding the proper filling or cancelation of Open Orders can be answered with authority. If we are in a back-order status and cannot make contact with this principal when it is necessary to confirm your Open Order(s), your order may be passed-over and moved to the back of the queue, severely increasing your lead time. Contact to this company Principal is therefore extremely important.

Manager/Responsible Party Contact Name: _____

Managers Contact Phone (Cell preferred): _____

Hours during which the Contact will be reachable: _____

As the authorized representative of the business listed above, I/we desire to become an Olympic Arms Dealer Direct purchaser. I am, or hereby authorize the above business Principal(s) to make command decisions concerning our company's orders with Olympic Arms. I have read and fully understand all of the detailed information contained in this Dealer Application form, and request to be set up as a Dealer Direct buyer under these Terms and Conditions.

Name (please print): _____

Signature: _____ Date: _____

- Yes, I have attached a signed copy of my current FFL.
- Yes, I have attached my Initial Buy-in Order.
- Yes No, I am from WA State, and have also attached a copy of my Resellers Permit.

(Complete and return with Order Form / Page 8)



Olympic Arms, Inc. Fax: 360-491-3447
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Buy-In Initial Order form:
(COMPLETE AND RETURN WITH APPLICATION / Page 7))

Business Name: _____

FFL Number _____

Type of Card: Master Card Visa Discover

Credit Card # _____

CC Expiration Date _____

CC CCV Code: (3-digit Code on back of card) _____

Name on Card: _____

Billing Address for CC: _____

No Minimum Purchase Required:

<u>Model Number</u>	<u>Caliber</u>	<u>Unit Price</u>	<u>Quantity</u>
1. _____	_____	_____	_____
2. _____	_____	_____	_____
3. _____	_____	_____	_____

(Use multiple sheets if more than three models are desired)

If you have any questions regarding products, or need assistance in choosing what models might be best for your retail store, please do not hesitate to ask.